

Asset Energy Solutions - Website Terms & Conditions

Last updated: 09/02/2025

For heat pump and renewable energy installations, additional consumer protection Terms & Conditions apply.

Asset Energy operates in accordance with the Renewable Energy Consumer Code (RECC). Clients must request and review the full RECC Terms & Conditions prior to entering into a contract for renewable or heat pump works, as these form part of the agreement.

Asset Energy provides a **2-year workmanship warranty** on heat pump and renewable installations unless stated otherwise in writing. Manufacturer warranties apply separately to equipment and components.

Where RECC Terms & Conditions apply, they take precedence over these website terms in the event of any conflict.

By using this website, you agree to these Terms & Conditions. If you do not agree, please stop using the site.

1. Company Information

Asset Energy Solutions Ltd

Unit 8, Manor Industrial Estate, Flint, CH6 5UY

Email: hello@assetenergy.co.uk

2. Services

Asset Energy provides renewable energy, heating installations, servicing, system design, and related works.

Quotes are based on information provided by the client and may change if the design or scope changes.

Quotes are valid for 28 days.

Note: Project quotation Terms & Conditions override these website terms.

3. Basis of Agreement

A contract exists only once the client accepts a formal written quotation. Website information does not guarantee price, availability, or specification. Asset Energy may update website content at any time.

4. Ownership of Goods

All materials and equipment remain the property of Asset Energy until paid for in full. Non-payment may result in suspension of works, recovery of goods, and charges for associated costs.

5. Warranty

Installations include a 12-month warranty unless stated otherwise. Warranty claims must be made in writing within 30 days of completion.

Warranty is void if systems are altered, tampered with, or not serviced as required. Manufacturer warranties may also apply.

6. Payments

Invoices must be paid within **7 days** unless agreed otherwise.

Late payment may result in:

- Suspension of services
- Cancellation of works
- Interest and charges under the Late Payment of Commercial Debts Act
- Administration and recovery fees

7. Client Responsibilities

Clients must provide safe access, a suitable working area, power/water (where required), and accurate information.

If incorrect information affects pricing or feasibility, Asset Energy may revise or cancel the contract and charge for completed works.

8. Liability

Asset Energy is not liable for:

- Minor cosmetic damage during installation
 - Pre-existing faults or issues
 - Delays caused by third parties or factors beyond reasonable control We are responsible only where reasonable care has not been taken.
9. Contract Termination
- Asset Energy may terminate contracts if:
- The client becomes insolvent
 - Payment terms are not met
 - Key information is withheld

- Health & safety risks prevent work

9. Website Use

Users agree not to:

- Attempt unauthorised access
- Copy or reuse website content without permission
- Upload harmful material
- Misuse the website All website content belongs to Asset Energy.

10. Amendments

Terms & Conditions may be updated at any time. Continued use of the site means you accept the changes.

11. Governing Law

These Terms & Conditions are governed by the laws of England and Wales. All disputes will be handled within UK courts.